

Unusual event

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WHAT an unusual event. Michael Lennon, chief executive of Glasgow Housing Association, in reply to a reader's letter, says, in effect: "Sorry we got it wrong. Here's what we should have said, We will stand by that and if anyone has any further questions please contact our staff" (Letters, December 1). A bit of an exemplar to officials and politicians everywhere on how appropriately, credibly and effectively to respond when your organisation makes a mistake in the public domain. Now what about something similar from those with responsibility for Iraq WMD, the "deaths" at Deepcut Barracks, Shirley McKie and . . . well, you can add to the list yourselves.

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